



# IRVING OIL

Portsmouth, NH, Terminal Spec Sheet

## Contact Information

**Address:**

50 Preble Way  
Portsmouth, NH  
03801

**Phone:** 603.436.5147

**Fax:** 603.436.1845

**Hours of Operation:**

24/7, 365 days a year

**Customer Service:** 1.866.865.8800

## Lane Configuration

	Bay 1	Bay 2	Bay 3	Bay 4	Bay 6
Loading	Top	Bottom	Top	Bottom	Bottom
#2 Fuel Oil	✓	✓ ✓	✓	✓ ✓	✓ ✓
Ultra Low Sulphur Diesel (Clear & Dyed)	✓	✓		✓	
Kerosene	✓		✓	✓	

✓✓ Speed Loading

**IMPORTANT:** Please review the terminal orientation process on the reverse side.

Please contact our Customer Support Team at **1.866.865.8800** or [IOCCustomerSupport@irvingoil.com](mailto:IOCCustomerSupport@irvingoil.com) to be directed to the sales representative in your area.

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### Terminal Orientation

To ensure your first lifts are made easily and safely, we offer training for drivers.

#### STEP 1 – Complete our Compliance Checklist

Please ensure you have the document listed below before your orientation training. Each of these documents must be with you during every visit to our terminal.

##### Carrier Requirements:

- Carrier insurance certificate
- Terminal access agreement

##### Trailer Requirements:

- Annual visual inspection
- 5 year inspection
- Probe certification

##### Driver Requirements:

- Hazard endorsement
- TWIC requirements
- Valid Drivers License

#### STEP 2 – Schedule an Appointment

To schedule your driver orientation training, please call the Portsmouth terminal (603.436.5147) more than 24 hours in advance.

#### STEP 3 – Attend the Training

- The driver orientation training takes about one to two hours.
- Training includes an orientation video, review of standards and procedures, site orientation, supervised loads, and compliance checklist.
- To make the orientation faster and more efficient, you may send an experienced driver along with your new driver.
- Drivers must have ten supervised loads and meet our compliance checklist prior to receiving their access card.
- Completion of orientation is required every three years.

If you have any questions, please contact our Customer Support team at **1.866.865.8800** or by email at **[IOCCustomerSupport@irvingoil.com](mailto:IOCCustomerSupport@irvingoil.com)**.

Thanks for your business, and we look forward to serving you.