

IRVING OIL

Saint John Refinery, NB, Terminal Spec Sheet

Contact Information

Address:

340 Loch Lomond Rd.
Saint John, NB
E2L 4H6

Phone: 506.202.4768

Fax: 506.202.7196

Customer Service: 1.866.865.8800

Hours of Operation:

24/7, 365 days a year

Lane Configuration

Loading	Bay 1		Bay 2		Bay 3		Bay 4		Bay 5		Bay 6	Bay 7
	Top		Bottom		Top		Bottom		Bottom		Bottom	Bottom
	West	East	West	East	West	East	West	East	West	East		
Gasoline					✓	✓	✓	✓	✓			
ULSD (Clear & Dyed)							✓		✓	✓		
Furnace Oil (Clear & Dyed)					✓	✓	✓	✓	✓			
Jet Fuel								✓				
Asphalt	✓	✓	✓									
Roofing Flux	✓	✓										
Kero (Clear & Dyed)								✓				
Propane												✓

IMPORTANT: Please review the terminal orientation process on the reverse side.

Please contact our Customer Support Team at **1.866.865.8800** or IOCCustomerSupport@irvingoil.com to be directed to the sales representative in your area.

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Terminal Orientation

To ensure your first lifts are made easily and safely, we offer training for drivers.

STEP 1 – Complete our Compliance Checklist

Please ensure you have the following documents before your orientation training. Each of these documents must be with you during every visit to our terminal.

Carrier Requirements:

- Terminal access agreement
- Carrier insurance certificate

Trailer Requirements:

- Annual visual inspection
- 5 year inspection
- Probe certification

Driver Requirements:

- TDG
- WHMIS
- Valid Drivers License
- CPPI

Outermost layer of clothing must be fire retardant or fire resistant.

STEP 2 – Schedule an Appointment

To schedule your driver orientation training, please call the Saint John Refinery (506.202.4768) more than 24 hours in advance.

STEP 3 – Attend the Training

- The driver orientation training takes about one to two hours.
- Training includes an orientation video, review of standards and procedures, site orientation, supervised loads, and compliance checklist.
- To make the orientation faster and more efficient, you may send an experienced driver along with your new driver.
- Drivers must have ten supervised loads and meet our compliance checklist prior to receiving their access card.
- Completion of orientation is required every three years.

If you have any questions, please contact our Customer Support Team at **1.866.865.8800** or by email at **IOCCustomerSupport@irvingoil.com**.

Thanks for your business, and we look forward to serving you.