

# IRVING OIL

Charlottetown, PEI, Terminal Spec Sheet

## Contact Information

**Address:**

10 Riverside Drive  
Charlottetown, PE  
C1A 7K7

**Phone:** 902.628.4718

**Fax:** 902.628.1222

**Customer Service:** 1.866.865.8800

**Hours of Operation:**

24/7, 365 days a year

## Lane Configuration

	Bay 1	Bay 2	Bay 3	Bay 4
<b>Loading</b>	<b>Bottom</b>	<b>Bottom</b>	<b>Bottom</b>	<b>Bottom</b>
Gasoline (Regular, Supreme)	✓		✓	
Ultra Low Sulphur Diesel (Clear & Dyed)		✓	✓	✓
Furnace Oil (Clear & Dyed)	✓	✓		✓
Kerosene (Clear & Dyed)		✓		✓

**IMPORTANT:** Please review the terminal orientation process on the reverse side.

Please contact our Customer Support Team at **1.866.865.8800** or [IOCCustomerSupport@irvingoil.com](mailto:IOCCustomerSupport@irvingoil.com) to be directed to the sales representative in your area.

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## Terminal Orientation

To ensure your first lifts are made easily and safely, we offer training for drivers.

### STEP 1 – Complete our Compliance Checklist

Please ensure you have the document listed below before your orientation training. Each of these documents must be with you during every visit to our terminal.

#### Carrier Requirements:

- Terminal access agreement
- Carrier insurance certificate

#### Trailer Requirements:

- Annual visual inspection
- 5 year inspection
- Probe certification

#### Driver Requirements:

- TDG
- WHMIS
- Valid Drivers License
- CPPI

Outermost layer of clothing must be fire retardant or fire resistant.

### STEP 2 – Schedule an Appointment

To schedule your driver orientation training, please call the Charlottetown terminal (902.628.4719) more than 24 hours in advance.

### STEP 3 – Attend the Training

- The driver orientation training takes about one to two hours.
- Training includes an orientation video, review of standards and procedures, site orientation, supervised loads, and compliance checklist.
- To make the orientation faster and more efficient, you may send an experienced driver along with your new driver.
- Drivers must have ten supervised loads and meet our compliance checklist prior to receiving their access card.
- Completion of orientation is required every three years.

If you have any questions, please contact our Customer Support Team at **1.866.865.8800** or by email at **IOCCustomerSupport@irvingoil.com**.

Thanks for your business, and we look forward to serving you.