

# IRVING OIL

## St. John's, NL, Terminal Spec Sheet

### Contact Information

**Address:**

Pier 24 South Side Rd.  
St. John's, NL  
A1E 6E3

**Phone:** 709.758.3003

**Fax:** 709.758.3092

**Customer Service:** 1.866.865.8800

**Hours of Operation:**

24/7, 365 days a year

### Lane Configuration

	Bay 1	Bay 2	Bay 3	Bay 4
<b>Loading</b>	<b>Bottom</b>	<b>Bottom</b>	<b>Bottom</b>	<b>Bottom</b>
Gasoline (Regular, Plus, Supreme)	✓	✓	✓	
Ultra Low Sulphur Diesel (Clear & Dyed)	✓	✓		✓
Furnace Oil (Clear & Dyed)		✓	✓	✓
Marine Gas Oil	✓			✓

**IMPORTANT:** Please review the terminal orientation process on the reverse side.

Please contact our Customer Support Team at **1.866.865.8800** or [IOCCustomerSupport@irvingoil.com](mailto:IOCCustomerSupport@irvingoil.com) to be directed to the sales representative in your area.

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### Terminal Orientation

To ensure your first lifts are made easily and safely, we offer training for drivers.

#### STEP 1 – Complete our Compliance Checklist

Please ensure you have the following documents before your orientation training. Each of these documents must be with you during every visit to our terminal.

##### Carrier Requirements:

- Terminal access agreement
- Carrier insurance certificate

##### Trailer Requirements:

- Annual visual inspection
- 5 year inspection
- Probe certification

##### Driver Requirements:

- TDG
- WHMIS
- Valid Drivers License
- CPPI

Outermost layer of clothing must be high-visibility fire retardant or fire resistant.

#### STEP 2 – Schedule an Appointment

To schedule your driver orientation training, please call the St. John's terminal (709.758.3003) more than 24 hours in advance.

#### STEP 3 – Attend the Training

- The driver orientation training takes about one to two hours.
- Training includes an orientation video, review of standards and procedures, site orientation, supervised loads, and compliance checklist.
- To make the orientation faster and more efficient, you may send an experienced driver along with your new driver.
- Drivers must have ten supervised loads and meet our compliance checklist prior to receiving their access card.
- Completion of orientation is required every three years.

If you have any questions, please contact our Customer Support Team at **1.866.865.8800** or by email at **IOCCustomerSupport@irvingoil.com**.

Thanks for your business, and we look forward to serving you.